

KEY & KEY COMMUNICATIONS

PUBLICATIONS

2016

Dossou, Koffi M. / Klein, Gabriella B.: *RADAR Guidelines. Understanding hate-oriented communication and tools for anti-hate communication strategies in an intercultural dimension* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [<http://win.radar.communicationproject.eu/web/wp-content/uploads/2016/11/RADAR-Guidelines-EN.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *RADAR-OHJEISTO. Vihaan pohjaavan viestinnän ymmärtäminen ja työkaluja vihanvastaisiin viestintästrategioihin kulttuurienvälisessä ulottuvuudessa* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [translation from English by Marja-Liisa Helenius, <http://win.radar.communicationproject.eu/web/wp-content/uploads/2016/11/RADAR-Guidelines-FI.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *ΟΔΗΓΟΣ RADAR. Κατανόηση της επικοινωνίας μίσους και εργαλεία για την καταπολέμησή της μέσα από μια διαπολιτισμική προοπτική* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [translation from English by Μαρία Φοντάνα, Σταυρούλα Σοκόλη, Παναγιώτης Παγιάτης; <http://win.radar.communicationproject.eu/web/wp-content/uploads/2016/12/RADAR-Guidelines-GR.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *RADAR GUIDELINES. Comprendere la comunicazione d'odio e acquisire strumenti per strategie comunicative anti-razziste* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [translation from English by Gabriella B. Klein, Andrea F. Ravenda, Nevin Pecorelli; <http://win.radar.communicationproject.eu/web/wp-content/uploads/2016/12/RADAR-Guidelines-IT-2.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *RADAR RICHTLIJNEN. Inzicht in haatgeoriënteerde communicatie en instrumenten voor anti-haatcommunicatie-strategieën in een interculturele dimensie* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [translation from English by Hanna Rouah; <http://win.radar.communicationproject.eu/web/wp-content/uploads/2015/01/RADAR-Guidelines-NL.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *WYTYCZNE RADAR. Fenomen komunikacji nienawiści oraz narzędzia strategii przeciw komunikacji nienawiści w wymiarze międzykulturowym* (with the contribution of Andrea F. Ravenda, Katerina Strani and Eirini Vlachaki). Deruta/Perugia: Key & Key Communications [translation from English by Piotr Kostuchowski; <http://win.radar.communicationproject.eu/web/wp-content/uploads/2016/11/RADAR-Guidelines-PL.pdf>].

Dossou, Koffi M. / Klein, Gabriella B.: *RADAR Trainees' Handbook. Anti-hate communication tools in an intercultural perspective* (with the contribution of Enrico Caniglia, Andrea F. Ravenda and Katerina Strani). Deruta/Perugia: Key & Key Communications [[http://inx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS](http://inx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS;)]; translations from English into:

Finnish

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Greek

[http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS](http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS;);

Italian

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS

Dutch

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS

Polish

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINEES_HANDBOOKS].

Klein, Gabriella B.: *RADAR Trainers' Manual. Anti-hate communication tools in an intercultural perspective* (with the contribution of Colin Calleja, Veronica Gelfgren and Andrea F. Ravenda). Deruta/Perugia: Key & Key Communications [translations from English into:

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Greek

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Italian

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINERS_MANUALS

Dutch

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINERS_MANUALS

Polish

http://lnx.radar.communicationproject.eu/web/htdocs/radar.communicationproject.eu/home/dokeos/main/document/document.php?cidReq=EXPL810d&curdirpath=%2FRADAR_TRAINERS_MANUALS]

2012

Bonanno, Philip / Borg, Carmel / Dossou, Koffi M. / Klein, Gabriella B.: *BRIDGE-IT GUIDELINES for Trainers*. Deruta/Perugia: Key & Key Communications [results of the project BRIDGE-IT. Be Relevant to Intercultural Diversity Generation in Europe – Integration Team 510101-LLP-1-2010-1-IT-GRUNDTVIG-GMP].

Bonanno, Philip / Borg, Carmel / Dossou, Koffi M. / Klein, Gabriella B.: *BRIDGE-IT GUIDELINES für Trainerinnen und Trainer*. Deruta/Perugia: Key & Key Communications [translation from English by Tobias Fleuren;

http://lnx.bridge-it.communicationproject.eu/web/htdocs/bridge-it.communicationproject.eu/dokeos/courses/BRIDGEITTRAINING/document/PUBLICATIONS/BRIDGE-IT_Guidelines_for_trainers_DE.pdf?cidReq=BRIDGEITTRAINING].

Bonanno, Philip / Borg, Carmel / Dossou, Koffi M. / Klein, Gabriella B.: *LIGNE DIRECTRICES BRIDGE-IT pour formateurs*. Deruta/Perugia: Key & Key Communications [translation from English by Guy Yves Arnaud Amian, Koffi M. Dossou, Gabriella B. Klein;

http://lnx.bridge-it.communicationproject.eu/web/htdocs/bridge-it.communicationproject.eu/dokeos/courses/BRIDGEITTRAINING/document/PUBLICATIONS/BRIDGE-IT_Guidelines_for_trainers_FR.pdf?cidReq=BRIDGEITTRAINING].

Bonanno, Philip / Borg, Carmel / Dossou, Koffi M. / Klein, Gabriella B.: *LINEE-GUIDA BRIDGE-IT per Formatori*. Deruta/Perugia: Key & Key Communications [translation from English by Nevin Pecorelli

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Bonanno, Philip / Borg, Carmel / Dossou, Koffi M. / Klein, Gabriella B.: *BRIDGE-IT HANDLEIDING Voor Trainers*. Deruta/Perugia: Key & Key Communications [translation from English by Emmy Lanjouw; http://lnx.bridge-it.communicationproject.eu/web/htdocs/bridge-it.communicationproject.eu/dokeos/courses/BRIDGEITTRAINING/document/PUBLICATIONS/BRIDGE-IT_Guidelines_for_trainers_NL.pdf?cidReq=BRIDGEITTRAINING].

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2011

Klein, Gabriella B. (ed., with contributions by Klein, Gabriella B. / Kucher, Katharina / Pecorelli, Nevin / Putyra, Lukasz / van Schaeren, Hilde / Schejbal, Aleksander / Siena, Raffaella / Tufaner, Enver / Wagenhofer, Ingrid): *Good Training Practices for 'Adults-in-Mobility' and 'Adults-in-Contact-with-Mobility' within the bureaucratic-institutional context*. Deruta: Key & Key Communications [<http://lnx.bridge-it.communicationproject.eu/web/htdocs/bridge-it.communicationproject.eu/dokeos/courses/BRIDGEITTRAINING/document/PUBLICATIONS/BRIDGE-IT-Good-Training-Practices-for-AMs-ACMs.pdf?cidReq=BRIDGEITTRAINING>].

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2007

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Communications [results from the project SPICES. Social Promotion of Intercultural Expertise and Skills co-financed by the European Commission in the framework of the Socrates Programme, Grundtvig Training Courses – 224945-CP-1-2005-1-IT-GRUNDTVIG-G11]. Translations and sociolinguistic adaptations also in Bulgarian, Italian, Slovene, Spanish, and German.

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Dossou, Koffi M. / Klein Dossou, Gabriella B.: *La comunicazione interculturale in situazione istituzionale* (committed by Scuola di Amministrazione Pubblica - Villa Umbra, co-funded by Provincia di Perugia) [Intercultural communication in institutional settings]

Dossou, Koffi M. / Klein Dossou, Gabriella B.: *Informazione e comunicazione turistica per il personale dei servizi turistici associati* (committed by Scuola di Amministrazione Pubblica - Villa Umbra, co-funded by the European Union - European Social Fund, Ministero del Lavoro e delle Previdenza Sociale, Regione Umbria) [Information and communication for tourist operators]

2006

Biasi, Marina / Dossou, Koffi M. / Klein Dossou, Gabriella B.: *Gestione dell'accoglienza e dei colloqui telefonici: Corso di comunicazione interpersonale per portieri e centralinisti* (committed by Scuola di Amministrazione Pubblica - Villa Umbra, co-funded by Provincia di Perugia) [Client-oriented management of telephone calls. Communication training for doorkeepers and telephone operators]

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2005

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2004

Biasi, Marina / Dossou, Koffi M. / Klein Dossou, Gabriella B.: *La comunicazione pubblica: formazione alla relazione con il "cliente"*. Quaderni formazione professionale (committed by Scuola di Amministrazione Pubblica – Villa Umbra, co-funded by the European Union - European Social Fund, Ministero del Lavoro e delle Politiche Sociali, Regione Umbria) [The public communication: training to a "client"-oriented relationship]

2003

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2001

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2000

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Biasi, Marina / Dossou, Koffi M. / Klein Dossou, Gabriella B.: *La comunicazione nel rapporto interpersonale e nel lavoro*. Quaderni formazione professionale (committed by USL2, Azienda Sanitaria Regionale dell'Umbria, Servizio di Formazione e Aggiornamento del Personale) [Communication in the interpersonal relationship and at the workplace]

Biasi, Marina / Dossou, Koffi M. / Klein Dossou, Gabriella B.: *La comunicazione nel rapporto interpersonale - corso base per educatrici Nido d'infanzia comunale*. Quaderni formazione professionale (committed by Comune di Umbertide) [Communication in the interpersonal relationship (basic course)]